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Thrive – Not Survive**

## **CALL CENTER SAMPLE PHASED INSPECTION CALL SCRIPT**

**(Can you tell me if construction has started?)**

No,

**We have 3 phases that we provide.**

- **Phase 1: Pre-Pour Inspection.**
- **Phase 2: Pre-Dry Wall Inspection.**
- **Phase 3: Final Inspection**

**The Phase 1 inspection is done just before they pour the foundation. We verify everything is properly in place including the rebar or post tension cables and plumbing rough-ins before they pour the concrete. The price for this inspection is \_\_\_\_.**

**The Phase 2 inspection is done just before they are ready to hang the dry wall. The framing should be complete as well as the electrical and plumbing rough-ins. We check for defects in construction materials, improper installation of the framing and installation of electrical & plumbing rough-ins. This inspection is \_\_\_\_\_. (cost)**

**The Phase 3 inspection is done after construction is completed. This is usually done before the first builder walkthrough. This is a full home inspection. We check the structure of the house, HVAC systems, plumbing, electrical, and kitchen appliances. Sometimes kitchen appliances are not installed. In that case, our clients usually waive the inspection of kitchen appliances because they are under a 1 year manufacturer's warranty. The final inspection price is \_\_\_\_\_.**

YES

**Has the foundation been poured?**

No,

**We can do all 3 phases.**

Yes,

**Has the dry wall been installed?**

No,

**We can do phase 2 & 3**

**Mira Resources  
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Yes

**We can only do the New Home inspection.**

NO

**Has the builder provided you with a date to do the inspection?**

If not,

- **We will need the date before we can schedule. Please stay in touch with the builder and give us 1-2 days notice before when you need the inspection.**
- **Client Info**
- **Client's Agent Info**
- **May I know, how did you find us?**
- **Type of Inspection: Phased**
- **Do you know the subdivision name where your house will be located?** (Put into Internal Notes)
- **Do you have a contact name and phone number for the builder?** (Enter builder's contact name and phone number under **Internal Notes**)
- **Do you have the model home address?**
- **Do you have other questions or concerns?** Note if they do have other concerns for the inspector to know



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