



**Created To Help People
Thrive – Not Survive**

CALL CENTER SAMPLE WARRANTY INSPECTION CALL SCRIPT

Hello, this is (your name) from Magnolia Home Inspection Services. Is this (client's name)?

Hi. I'm calling because we did a home inspection for you almost a year ago and I noticed that your builder's warranty is about to expire. Before it expires, the builder is obligated to make repairs to the home. After your warranty expires, you will have to pay for all repairs. Most of our clients actually save money by having a warranty inspection done instead of having to pay to do the repairs themselves. Things we typically find are roof shingles & flashing issues, plumbing issues, even caulking issues which can easily run over \$1000.

Our next available opening is on (day and time). Can I go ahead and schedule you?